

# We care about the quality of home health care.

How does your local home health agency compare?  
Find this information and much more at [www.medicare.gov](http://www.medicare.gov).

	City	Patients who get better at bathing	Patients who get better at walking or moving around	Patients who get better at taking their medicines correctly (by mouth)
Massachusetts State Average		<div></div> 53%	<div></div> 31%	<div></div> 33%
All Care VNA of Gtr Lynn, Inc	Lynn	<div></div> 48%	<div></div> 27%	<div></div> 26%
Brockton VNA	Brockton	<div></div> 53%	<div></div> 29%	<div></div> 33%
Canton Res Care Contim	Canton	<div></div> 59%	<div></div> 20%	<div></div> 25%
Caregroup Home Care	Belmont	<div></div> 40%	<div></div> 21%	<div></div> 17%
Caretenders of Boston	Waltham	<div></div> 48%	<div></div> 28%	<div></div> 27%
Caritas Home Care Neponset	Norwood	<div></div> 55%	<div></div> 35%	<div></div> 34%
Centrus Premier Home Care, Inc	Plymouth	<div></div> 51%	<div></div> 22%	<div></div> 32%
Cura Visiting Nurse Assoc Inc	Plymouth	<div></div> 54%	<div></div> 28%	<div></div> 36%
Emerson Hosp Homecare	West Concord	<div></div> 46%	<div></div> 24%	<div></div> 21%
Gentiva Health Services	North Andover	<div></div> 49%	<div></div> 26%	<div></div> 31%
Gentiva Health Services	Watertown	<div></div> 49%	<div></div> 18%	<div></div> 28%
Hallmark Health VNA, Inc.	Malden	<div></div> 40%	<div></div> 22%	<div></div> 21%
Home Health VNA Inc	Lawrence	<div></div> 58%	<div></div> 35%	<div></div> 42%
Laboure Center	South Boston	<div></div> 41%	<div></div> 27%	<div></div> 42%
Medford Visiting Nurse Assoc.	Medford	<div></div> 50%	<div></div> 30%	<div></div> 27%
Metrowest Homecare	Framingham	<div></div> 63%	<div></div> 32%	<div></div> 41%
Multicultural Home Care, Inc	Lynn	<div></div> 44%	<div></div> 36%	<div></div> 41%
Natick Visiting Nurse Associat	Natick	<div></div> 60%	<div></div> 33%	<div></div> 43%
Norwell VNA Inc	Norwell	<div></div> 59%	<div></div> 34%	<div></div> 34%
Overlook Home Health Chlmsfd	Chelmsford	<div></div> 37%	<div></div> 27%	<div></div> 20%
Parmenter VNA	Wayland	<div></div> 37%	<div></div> 21%	<div></div> 23%
Partners Home Care, Inc	Rockland	<div></div> 55%	<div></div> 32%	<div></div> 35%
Personal Touch Home Aides	Boston	<div></div> 52%	<div></div> 28%	<div></div> 42%
South Shore Visiting Nurse Association	Braintree	<div></div> 51%	<div></div> 31%	<div></div> 31%
Staff Builders Home Care Greater Boston	Lowell	<div></div> 57%	<div></div> 27%	<div></div> 35%
Staff Builders Service Inc	Peabody	<div></div> 54%	<div></div> 36%	<div></div> 30%
Stoughton Public Health Association	Stoughton	<div></div> 50%	<div></div> 41%	<div></div> 28%
Suburban HH Care Inc	Boston	<div></div> 54%	<div></div> 37%	<div></div> 51%
Uphams Home Health Care	Dorchester	<div></div> 47%	<div></div> 24%	<div></div> 27%
Visiting Nurse Comm Health Inc	Arlington	<div></div> 50%	<div></div> 28%	<div></div> 29%
VNA of Boston	Charlestown	<div></div> 55%	<div></div> 30%	<div></div> 35%
VNA of Eastern Massachusetts	Somerville	<div></div> 42%	<div></div> 26%	<div></div> 25%
VNA of Greater Lowell Inc	Lowell	<div></div> 61%	<div></div> 43%	<div></div> 45%
VNA of Middlesex East	Wakefield	<div></div> 52%	<div></div> 27%	<div></div> 30%
Walpole Area VNA	Walpole	<div></div> 50%	<div></div> 28%	<div></div> 31%
Whittier Home Health Care Agen	Haverhill	<div></div> 50%	<div></div> 22%	<div></div> 31%
Winchester Home Care	Winchester	<div></div> 62%	<div></div> 39%	<div></div> 36%
New Hampshire State Average		<div></div> 58%	<div></div> 32%	<div></div> 36%
Homemakers of Strafford County	Rochester	<div></div> 60%	<div></div> 38%	<div></div> 31%
Portsmouth/Derry/Salem Home Health and Hospice	Portsmouth	<div></div> 56%	<div></div> 34%	<div></div> 38%
Rockingham VNA and Hospice	Exeter	<div></div> 55%	<div></div> 31%	<div></div> 38%
Seacoast VNA	North Hampton	<div></div> 52%	<div></div> 43%	<div></div> 35%
Wentworth Homecare & Hospice LLC	Dover	<div></div> 60%	<div></div> 30%	<div></div> 41%
Your VNA	Rochester	<div></div> 57%	<div></div> 33%	<div></div> 37%

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at [www.medicare.gov](http://www.medicare.gov) on the web for a complete list of Medicare-certified home health agencies in your area.

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

**What is home health care?**  
Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

**Why is this information important?**  
Quality measures, along with other information, can help you make decisions about home health care. The

quality measures chosen by CMS give you an idea of the quality of care given by each agency. These measures were chosen because they relate to activities that are important to help you continue to live at home.

**More information?**  
CMS has more quality measures and other information to help you make decisions about home health care. Look at "Home Health Compare" at [www.medicare.gov](http://www.medicare.gov) on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

CMS and your local Quality Improvement Organizations\* are committed to work together with consumers, those who act on their behalf, the home health industry, and your state to improve the quality of care for home health care patients.



1-800-MEDICARE  
[www.medicare.gov](http://www.medicare.gov)  
Helping you help yourself.

\*MA QIO: MassPRO; NH QIO: Northeast Health Care Quality Foundation